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Please ask for: Gary Williams



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Our Ref:

Your Ref

Date: 24/07/2024

Public Toilets

We are writing to you following a review of Conwy's public toilet provision.

Conwy's Local Toilet Strategy, approved in November 2023, sets out the Council's plan to continue providing public toilets on a cost neutral basis.

In order to deliver this we have reviewed the public toilets in Conwy County and determined that it is not possible to continue to provide the existing level of service in the current financial climate and that some facilities are unsustainable.

We no longer have budget to subsidise public toilets, so we have to recoup all running costs from paid-for facilities. We have considered how much facilities get used, where there are other toilets available, and how often facilities are vandalised.

Closing toilets is a difficult decision for us to make, and we understand people will have concerns. I am writing to inform you that the public toilets in Towyn will be closed from 4th September 2024.

Although the opportunity to sponsor the operating costs of public toilets is no longer available we are keen to speak to Town and Community Councils who are interested in taking over responsibility for their local toilet. If you are interested in this please contact me to discuss.

As stated in the letter we sent to all Town and Community Councils in February 2024 we are looking for new businesses who may be interested in signing up to the community toilet scheme in Conwy County. Businesses who sign up to the scheme agree to allow members of the public to use their toilets without the obligation to make a purchase or use their services.

Rydym yn croesawu gohebiaeth yn Gymraeg. Byddwn yn ymateb i unrhyw ohebiaeth yn Gymraeg ac ni fydd hyn yn arwain at unrhyw oedi.

We welcome correspondence in Welsh. We will respond to any correspondence in Welsh which will not lead to a delay.

If there are businesses in your ward that you think would be suitable for the Community Toilet Scheme, please encourage them to complete the application form on the Council website [Community Toilet Scheme: information for businesses - Conwy County Borough Council](#).

We will also be making toilets in Council buildings available for the public to use and continuing to publicise our community toilet scheme, with facilities available to use free of charge in local businesses.

A handwritten signature in black ink, appearing to read 'G. Williams'.

Gary Williams MRICS
Rheolwr Cyfleusterau / Facilities Manager